

**The Cheddar Spirit Co.**  
**Our Delivery & Returns Policy**

**Delivery**

Standard Delivery: £6.00\*

Free Delivery on orders over £75\*

We offer delivery to the UK Mainland only and aim to ship within 5 working days.

(\* - Please note that any deliveries will be subject to any restrictions due to Coronavirus, we will endeavour to notify you should there be any delays to these delivery times)

**Returns**

We are only able to refund an items if it is found to be faulty or defective:

We will refund the full value of any product purchased only the basis that:

- You return the product in question to us within 30 days of receipt of your order
- Unless faulty, The product returned has not been opened, altered or tampered with in any way and is in the original packaging.
- You have proof of ID and proof of purchase / receipt / etc

Once we receive your return, we will email you to acknowledge receipt, the product will be inspected and tested. Once we confirm the product is as originally shipped then we shall arrange a refund in full. We are unable to refund your shipping costs.

All returns should be first notified by email to

[cheers@thecheddarspiritco.co.uk](mailto:cheers@thecheddarspiritco.co.uk)

and the original item sent to the following address:

Owley, Bradley Cross, Cheddar, Somerset, BS273YR